

## Family Safety

### Child Protective Services

Assesses reports of abuse, neglect or dependency of children. Provides family support to assure child safety. To make a report call 560-8424; after hours call 911.



### Foster Care and Adoption

Provides services to children when they must be removed from their homes due to abuse or neglect. Includes supportive services for foster and adoptive parents. Call 560-8467.

### LINKS

Teaches independent living skills to youth in foster care or those who have “aged out” of foster care to assist in making a successful transition to independence. Call 560-8467.



### Adult Protective Services



Assesses reports of abuse, neglect or exploitation of elderly or disabled adults. Services may include guardianship, adult day care or in-home aides to assure safety. Call 560-8600. After hours call 911.

## Children Ready for & Succeeding in School

### Child Care

Durham’s Alliance for Child Care Access (DACCA) assists in providing subsidized quality child care for low income families. Call 560-8300.



### School Social Workers & Youth Services

Teachers, counselors or principals may refer at-risk students for services to overcome barriers to school achievement to DSS school-based social workers. Youth ages 14-17 deficient in basic literacy skills, who have dropped out, or are homeless or a runaway may be referred to the Youth Services social worker to coordinate supportive services. Call 560-8124.

### Adolescent Parenting



Provides 1st time pregnant and parenting teens with support to prevent a 2nd pregnancy, complete high school and strengthen parenting skills. Call 560-8124.



## Program & Service Guide

### Department of Social Services Locations

220 E. Main St. (Child Welfare, Child Support & Adult Services)

300 N. Duke St. (Public Assistance & Crisis Services)

1201 Briggs Ave., Suite 101 (Child Care)  
Durham, NC 27702

Phone: 919-560-8000 (English & Spanish)

[www.co.durham.nc.us/departments/dssv](http://www.co.durham.nc.us/departments/dssv)

Email: [dss@durhamcountync.gov](mailto:dss@durhamcountync.gov)



## Financial Assistance

### Crisis Services

For immediate help with food, rent, utilities, medical prescriptions & supplies and burials. If you have children under 18 call 560-8301; adults without children call 560-8600.



### Temporary Assistance to Needy Families [TANF]/ Work First Cash



Provides temporary financial and employment assistance to promote self-sufficiency for primary caretakers of children under 18 and who meet income and resource guidelines. Call 560-8347 or 560-8350.

### Child Support

Locates non-custodial parents, establishes paternity, collects child support payments. Work First recipients apply with Work First Cash. Any parent or legal guardian may apply. May include a fee up to \$25. Call 560-8900.



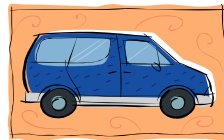
## Finding Jobs/Supporting Work

### Work First Employment

Provides services for Work First Cash Assistance clients to obtain and retain a job. Coordinates with the Employment Security Commission and other local agencies to find jobs. Call 560-8347 or 560-8350.



### Transportation



Employment-related transportation assistance: call 560-8347.

Medicaid recipients' transportation to needed medical care: For children under 18, call 560-8301; adults without children, call 560-8600.

## Health Insurance

### Medicaid/Health Choice



Medicaid provides medical coverage, based on income and assets, for families with children and adults 65 and older or disabled (including Long Term Care).

Health Choice is for children in families up to 200% of the Federal Poverty Level. For families with children under 18 call 560-8754, 560-8786 or 560-8771. For Adult Medicaid call 560-8770, 560-8376 or 560-8793.

## Health Care & Nutrition Assistance

### Food & Nutrition Services

Assists individuals and families based on income and assets in purchasing food with an EBT card. Call 560-8761, 560-8716, 560-8758, or 560-8719.



### In-Home Services



In-home aides and Meals on Wheels can be provided for elderly and disabled adults. Call 560-8600.

### Group Care Services

Assists with placement in nursing or adult care homes, case management and monitoring adult care facilities. Call 560-8600.

